UnitingCare

COVID-19 RETIREMENT LIVING
Resident Safety Response Matrix

Note:

- ✓ The response level (1-4) will be determined by Crisis Management Team (CMT)
- ✓ The Retirement Living Facility are required to implement the determined action level directions unless exception sought from CMT
- ✓ An Outbreak is declared by the Public Health Unit (PHU)
- ✓ An Aged Care Direction (ACD), CHO State and Commonwealth directives are the minimum requirements. CMT may direct additional requirements

Safety Response Level determined by	1	2	3	4
COVID-19 prevalence in the Local Govt area, Local Community (LGA/HHS), Hospital or Health Service as advised by QLD Health	Low Risk	Moderate Risk	High Risk	Outbreak
	No or few cases; cases only in quarantine; small numbers of linked cases	A series of unlinked cases; high number of locally-acquired cases; cases with high numbers of local	High numbers of unlinked cases; sustained community transmission	Overwhelming impact on daily operations and/or declared outbreak

Proudly representing
Blue Care | Lifeline | ARRCS | The Wesley Hospital | Buderim Private Hospital
St Stephen's Hospital | St Andrew's War Memorial Hospital

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Safety Response Level	1	2	3	4
Entry Screening	Yes	Yes	Yes	Yes
Staff Management	Normal Operations	Limit site crossover	No site crossover	No site crossover
General Visitation	Normal Operations subject to any PHU/CHO directions	Normal Operations subject to any PHU/CHO directions	Normal Operations subject to any PHU/CHO directions	Follow all PHU/CHO directions
Sales – house inspections	Normal Operations	No open events	No open events	Limited to critical. Entry to resident areas are to be under supervision and with PPE.
Resident movement restrictions	Yes, within social distancing guidelines	Yes, within social distancing guidelines	Yes, but within designated area's and within social distancing guidelines	Yes, but within designated area's and within social distancing guidelines
Lifestyle Programs	Normal Operations but within social distancing guidelines	Normal Operations but within social distancing guidelines	Normal Operations but within social distancing guidelines	In room only for programmes & activities
Staff PPE Use	As required by standard precautions for infection prevention	As required by standard precautions for infection prevention	As required by standard precautions for infection prevention	As required by contact and droplet precautions for infection prevention
Contractors working on site	Yes, within social distancing guidelines	Yes, within social distancing guidelines	Yes, but limited to essential at co-located sites and within social distancing guidelines	Only limited to critical. Entry to resident area's under supervision and PPE requirements.
Cleaning	Routine Cleaning plus Touch point cleaning two times a day.	Routine Cleaning plus Touch point cleaning three times a day.	Routine Cleaning plus Touch point cleaning three times a day.	Outbreak Cleaning – as per Cleaning Guidelines
Meal Service	Normal Operations but within social distancing guidelines	Normal Operations but within social distancing guidelines	Normal Operations but within social distancing guidelines	In room only, disposable cutlery, plates, crockery

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