

How to manage media

There is a UnitingCare Media person on call 24/7 – 0412 674 013

Q. What if media enters the grounds or building?

A. If media enters inside the grounds or physical building **uninvited**, please politely ask them to move outside the boundary fence of the facility.

Q. Media are filming over the fence – can they do that?

A. Yes. If the tv cameras, photographers and journalists are all outside the boundary and on the outside footpath, then that's ok.

Q. There's a tv camera at my site and they've asked me questions – what should I do?

A. Don't panic! If media ask you any questions – simply say – **“Let me get the number of our media person and they'll be able to help you – their number is 0412 674 013”**.

Q. Media have called our facility directly and want to know what's going on – what should I do?

A. Don't panic! If media ask you any questions – simply say – **“Let me get the number of our media person and they'll be able to help you – their number is 0412 674 013”**.

PLEASE NOTE: Only UnitingCare approved spokespeople are allowed to speak to media. If in doubt, please call – **0412 674 013**.